



03/11/2017

Hello hello,

Back from five weeks across the USA and ready to pick up EQUIP's comms with practices and stakeholders again!! Jenny did a terrific job while I was developing crow's feet in a rented convertible, better than I can selflessly celebrate, so I am glad to be back before finding myself kicked out of the role for good.

Ok. Onto stuff you might want to know. In order from the shortest to the longest – because your attention span will start to dwindle by the end, which means the little points might not get picked up. (How's that for reverse psychology??)

Today's points, in a nutshell:

1. Nominate your heroes for a little award! (At the GP Summit II)
2. Showcase your best achievement (at the GP Summit II)
3. Be aware that QI Life is moving platforms (but not life itself – ha ha I am so funny!!)

In order, here goes....

1. AWARDS. GP Summit, part II. You probably know (I hope) that this will be taking place **the afternoon of Thursday, 26th October**. At Bow School, like last time. With a LOT of food, unlike last time (and why the heck is food always such a big issue?? Anyhow.). One of the parts of the summit will award people who have recently gone “above and beyond” – those people that make Tower Hamlets magic, special, unique. *Those people work in your practices*. I know for absolutely sure because I met several of them. So please PLEASE make sure you get your 250 word nominations for your own heroes (a person or a team) to Safa (safa.moghul@nhs.net) by next Wednesday 11th October at 12:00. If you think it's easier to not bother, here's a thought – practices without any names might feel really demoralized if other practices walk away with awards purely based on the fact they submitted a few short nominations. **Set your team or your colleague up for a feel-good moment, and nominate for an award!!!** You can also submit a project or a whole team for an award. These people/teams will feel *amazing* if their names get called out.
2. Still at the next GP Summit, part of the time/space will be used to showcase practice achievements. This comes from the one zillion times we say that we want to learn from each other, and hear what we are doing. So if you're doing something interesting, with your QI coach or on your own, please consider sharing this at the summit. We will only be sharing ten initiatives, with each initiative getting room for a poster and a little stand. Variety is key here, so no matter how random or specific your achievement, please let us know to see if we can fit it into the event.... Our strength is our collective power. The more we share, the more we grow. If anyone has managed to crack DNAs, get the phones answered, generate more GP appointments without any new GPs, get started on population health models....

Please come and tell us!! How do you do this? No forms, no templates – yet. Just send your idea to Safa (again! safa.moghul@nhs.net) by next Wednesday 11th October at 12:00. **Here's an idea on how to make this easier and more fun for some practices:** how about our ISIA posters come out of the cupboard, so the rest of the borough can celebrate and grow from what you've achieved...? Even half-baked pies are good: we can totally learn from what has worked less well, as much as from what has worked super well. (Incidentally, I loooooove half-baked anything. Pancakes with batter still oozing from the middle make my mouth water, even as I'm typing. Tip for bakers: always take your cakes out of the oven five minutes before the suggested time, as they continue to bake even as they cool. Culinary interlude over.)



3. We have been using the ELFT Life QI platform and we now need to move to the general Platform starting next week. **The good news is** that on the 23rd we will have access to the upgraded Life QI Platform which will be more suitable to our needs (e.g. no Directorate field in the project charter which is quite specific to ELFT). So, what's the plan ?!
 - a. By the end of this week you will receive a **comprehensive email** – taking you through all the things you need to know. The data base will remain the same – only the way the data is displayed will change so there will be very little things you will need to do.



- b. On Friday the 13th (yes yes Friday the 13th – so let's make this day a ), we will move to the actual, standard version of QI Life.
 - c. On Friday the 20th, we will move to the final platform : an upgraded version of the standard platform – which will be quite similar to the ELTF one.

So watch out for the LifeQI update email later this week!

AOB: Anyone who attended ISIA will be getting their certificates in the post this week. Hope they will look great in your PDPs.

Ok folks, that's a wrap, I will stop taking up your time in hopes you will use the next minutes in front of your computer to nominate a colleague or team for an award, and/or to suggest showcasing something you've done at the GP Summit at the end of the month.

I really hope the GP summit will allow us to learn from each and every practice – even the usual suspects get bored of being the usual suspects, so please come and steal a place, so we can hear about the tiny grassroots revolutions that are happening everywhere. Nothing is too small to be learned from.