



ENABLING QUALITY IMPROVEMENT IN PRACTICE

# Tower Hamlets Our Latest Newsletter (26/11/2018)



## EQUIP is grateful for the growing engagement it gets

Good Evening Tower Hamlets,

Today is thanksgiving and we would like to *thank you for your time, your trust, thoughtful thoughts and of course your challenges*. EQUIP is grateful for the growing engagement it gets and it's just a start! So now, what is the strategy to get this engagement growing?

As you ~~may~~ should know **we are setting up a Timebank to incentivise and reward local people in Tower Hamlets for getting involved with GP practices, help to shape change, drive improvement and create Joy.**

Taking a quality improvement approach, we have decided to test the Timebank for two months in a couple of practices. We already have two volunteer practices but we would be happy to extend the test if your practice wants to take part in this. **Please email me if you would like to be part of this test phase** or have questions.

### 1- Who are the key contacts / what information is available?

- There is a centralised support team. This team will manage the administration of the platform, approve new users and deals. Meet the team:



Timebanking UK



Chris Ley  
Director  
TH GP CG  
chrisley@nhs.net



Silvia Scalabrini  
Engagement Manager,  
TH CCG  
silvia.scalabrini1@nhs.net





Clemence Cohen,  
Programme manager,  
TH CCG  
Clemence.cohen@nhs.net



– Communication materials will be available (currently in review) and will be tested in the volunteer practices.

## 2- How will this work ?

– In January, once the testing phase is completed, the central Timebank team will contact each practice to share instructions and distribute related materials.

– Materials will include leaflets for practices to give to local people and guidance for staff.

In the leaflet will be included key information about the Timebank, highlight of the benefits and instruction on how to sign up.

– Interested local people will be able to sign up to the platform (via the link provided) and the central team will be in charge of reviewing their application. Once their application reviewed, users will be able to start swapping services and benefit from deals offered by local businesses (e.g. The Space and the Half Moon Children's Theatre have agreed to give some tickets – big thanks to them!).

– As a practice, if you are looking to involve local people in your work, the Timebank will allow you to place an offer and recruit people this way.

## 3- What are the next steps?

– December to January 19 – Testing in a couple of practices

– From February 19 – Scaling up the Timebank to Practices who have signed up to EQUIP

Hope to hear from you !

Clemence on behalf of the Team