



ENABLING QUALITY IMPROVEMENT IN PRACTICE

Tower Hamlets Our Latest Newsletter (18/11/2019)



What are EQUIP practices working on?

Good morning fine folks,

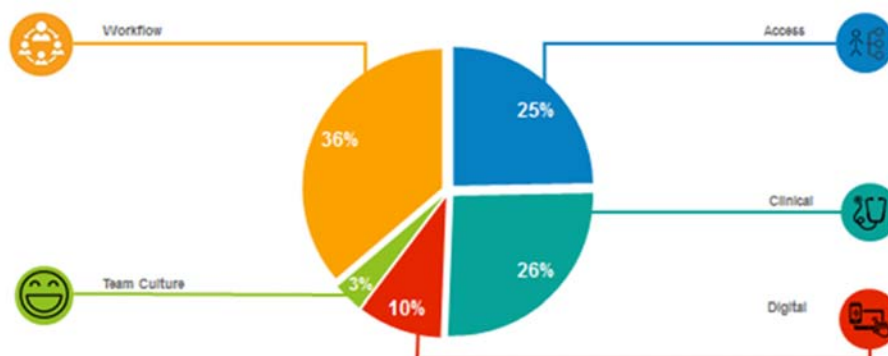
Today's topic comes in pictures, and it stems from a question we've heard several times during our check in calls to practices: **what are "other practices" working on, and which projects are proving most successful?**

One of our coaches, Afzal, has trawled through our Life QI data to give a snapshot answer to this (widely held) curiosity. With 264 projects "live" (meaning we've weeded out the ones that are not active), Afzal has grouped projects by category, and the shared the top three best performing projects for each category, so you have a snapshot of our 12 winning initiatives. The images come with a legend, but it can't hurt to be too clear: the long number is the project ID on Life QI. So if you're interested in it, just look it up on Life QI using the ID, where you will be able to have full access to the process, documents and tools used by whichever practice initiated the project. It's so important to note that these are only the tip of the iceberg: there are literally hundreds of projects active at the moment, and each of them holds lessons and value regardless of where they are in their journey. Also, the scores depend on the project teams asking us to "assess" their number – many worthwhile projects have not hit our radar simply because we haven't been asked to re-evaluate them in a while. Use this more as an opportunity to get ideas, and maybe do searches by #topic, so as to get a better idea of the real richness of our local work.

Enjoy – and really hope this hits the spot!

Life QI Projects Breakdown

There are currently a total of 264 projects on "Life QI"



Category Breakdowns

As of October 2019 we have a total of 264 projects on Life QI. On the left hand side there is a breakdown of projects by themes. With the first three projects in the respected categories.

Top Scoring Workflow Projects

- Reduce number of clinician printed T-Quests – 107354* – 5**
- Paper Correspondence Projects – 103288* – 4.5**
- Improve Documents Workflow – 112240* - 4.5**

Top Scoring Team Culture Projects

- Reducing GP Workload & Stress – 104394** – 4**
- Improving the quality of care & Staff Satisfaction in evening surgery – 107278* – 4**
- Reception Stress and Satisfaction Levels – 104788* - 2.5**

Top Scoring Access Projects

- Improving Offering of HUB Appointments – 104575* – 4.5**
- DNA LTC Apps – 103753* – 4.5**
- Telephone Call Answering – 102400* - 4.5**

Top Scoring Clinical Projects

- Six Week Baby Check – 104303* – 4.5**
- New Patient Check – 103880* – 4.5**
- Flu Targets – 115881* - 4.5**

Top Scoring Digital Projects

- Increase Pt use of Online Services – 103774* – 4.5**
- Online Access for Blood Results – 106416* - 4.5**
- Increase Online Registration – 104250* – 4**

* Project ID on Life QI

** Project Score

It feels really rather incredible to think that our practices are doing *hundreds* of things to improve the quality of their working lives, exercising such powerful creativity and agency. Seeing it laid out in this simple format feels quite special and compelling. Thank you again and always for your trust and your belief – you can't see me, but I'm totally doing a happy dance.

Virginia

PS – if you have top projects that you don't see listed here because they need re-scoring, ask your coach to bring this up with us so we can refresh where you stand!

