




ENABLING QUALITY IMPROVEMENT IN PRACTICE

Tower Hamlets

Our Latest Newsletter

(20/04/2020)



Getting to grips with all things digital: offers for you!

Hi folks

Two pieces of news for you to chew over today.

1. **EDENBRIDGE WEBINAR – this Thursday!** Our email last week about the Edenbridge COVID-19 dashboard got us a flurry of replies last week. Mainly asking: how do you use this? And actually – how do you use Edenbridge, overall? EQUIP, you've been promising training for a year now, for crying out loud. Fair enough. So here it is – an Edenbridge webinar this Thursday, so you can get a better understanding about how to access and manage your practice's data.

The Edenbridge WebEx session is designed to provide practices with an understanding of functionality available within the APEX tool and to demonstrate how this can be used to better understand practice workload and outcome data.

During these unprecedented times this session is designed to:

- Provide support to practices and clinicians in tracking activity and outcome data accurately
- Understand the impact on workload from the adoption of new technologies such as video and online consultations
- Help practices understand the impact of this shift in ways of working on services offered across the practice
- Provide an overview of the new Covid-19 Tracker

Thursday, 14:30-16:00, after or during your tasty desk lunch (not provided) – join by clicking [here](#). A CEPN calendar invite will be sent shortly.

1. **CLARITY – uploads for all your digital solutions**

<https://teamnet.clarity.co.uk/Library/Public/53d34f99-0ae1-45d6-941f-ab9200c5f0d4>

No, this is not the link for NHS Discounts, nor to the UK's most read article about new COVID-19 daily counts. This is the link for THE guidelines about the digital solutions that will make your life in practice easier. Click it and wait for a few seconds for the magic to happen... (the link could be slow but do not harbour doubt).

EQUIP and GP CARE GROUP have been working hard on online consultations, online prescriptions and online registrations in the last few weeks. The result of this sweat can help you understand the potential of these tools and the positive impact that could create in your practices, alongside a practical step by step instructions. Far easier than the IKEA ones. Do not worry.

Alongside these tools, an EQUIP coach specialised in these tools can help you with the implementation/increased utilization. If interested, contact Adele EQUIP Programme Manager at: adele.testa1@nhs.net. (Adele, by the way, is also the author of this paragraph. Which I found so quirky and charming I did not change a single comma.)

And stay tuned: by Friday, the guidelines for total triage will also be available, as well as Q&A material updated on a bi-weekly basis.

Hope you welcome these handy resources, and are keeping well and making the most of this unique moment in time. In the spirit of counting our blessings, slowing down as we are makes it truly possible to contemplate and plan change – let's not let this golden moment go to waste.

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J.R.R. TOLKIEN
The Fellowship of the Ring